



Exeter International Shore Tours Terms & Conditions 2018

Visas & Passports

In most cases, Exeter International covers blanket visas for your shore program in Russia. Please inquire for details. For the ultimate flexibility during your time in Russia, you may want to secure independent Russian visas. Each traveler is responsible for his/her own passport, which must be valid for six (6) months after the completion of the participant's tour. Exeter International is not responsible for the refusal of a visa to any traveler by any consulate. In the event of visa refusal, any and all expenses/cancellation fees shall be borne by the traveler.

Payment Policies - Deposit Requirements

A 25% or \$250 per person (whichever is greater) non-refundable deposit is required to confirm an independent travel program. No Services are confirmed prior to deposit being received.

Payment Policies - World Cup 2018 - Russia

Services during World Cup in Russia require a payment of 100% to confirm any services. All monies paid are nonrefundable as of the time of payment. World Cup dates are June 14 – July 15, 2018. Once the proposal is sent with pricing, a decision and deposit must be made within 5 days to lock in the rate.

Payment Policies – Final Payment

Final payment is due 60 days prior to the commencement of travel. If final payment is not received 60 days prior to departure, your reservation will automatically be canceled. Some special programs (cruises and trains) may have different final payment policies. For all bookings during World Cup in Russia (June 14 – July 15, 2018) full payment is due at the time of booking and is 100% nonrefundable.

Prices and Services

All taxes are included in program prices.

Payments

Payments must be made in Tampa, FL to Exeter International at least eight weeks prior to departure and are accepted by check, cash or credit card. We accept Visa, MasterCard, American Express, and Discover Card for credit card payment. Please note that payment for any services a traveler wishes to add once travel commences must be made in United States Dollars to the Exeter International local representative. We cannot accept personal checks or travelers checks overseas.

Transfers & Vehicles

Exeter International will supply its travelers with personal transportation to and from all train stations, airports and ports, as described in the tour description. Baggage assistance is included for one piece of luggage per person, but tour participants should be prepared to handle their own bags at certain times during the tour. Please read carefully the Exeter International Travel Tips publication. **We cannot guarantee air-conditioned vehicles in some cities. Touring and transfers will be by regular 4 passenger cars unless you have specifically ordered a luxury car for your tour.**

Scheduling

Please note that due to circumstances beyond the control of Exeter International, the tour may not be deliverable exactly as described (i.e. theater scheduling, hotel occupancy, etc.), BUT Exeter International will substitute scheduled or advertised events, hotels, and restaurants with alternatives of equal or greater value and quality. All hotels, restaurant and airline space is subject to their management's approval. Exeter International will make every effort to guarantee this package as is, but conditions will sometimes mandate minor changes to the program. Reservations are nontransferable.

Shore Tour Documents

Standard Documents

Standard shore tour documents are electronic and are emailed approximately two weeks prior to travel. These include all the emergency contact details you will need.

Paper Documents

Paper document booklets are available. A \$20 processing fee applies.

Itinerary Changes

Once a group or individual travel itinerary has been confirmed, an amendment fee of \$100 per revision will be charged. The traveler will also be responsible for any additional expenses that may be incurred due to a voluntary itinerary change.

Cancellation Policies

Up to 8 weeks prior to departure: Deposit is nonrefundable

8 weeks to 14 days prior to departure: 50% cancellation fee

13 days or less prior to departure: 100% cancellation fee

All cancellations must be received in writing. If Exeter International must cancel your trip, you will be fully refunded.

Cancellation Policies - World Cup 2018 - Russia

From the time of booking: 100% cancellation fee

World Cup dates are June 14 – July 15, 2018

No Smoking

For the enjoyment of all passengers, smoking is not allowed on Exeter International buses and cars or while the group is together on tour or at meals.

Insurance

Exeter International highly recommends that you purchase travel insurance for your trip. This may be purchased directly through Exeter International or through your travel agent.

What is included

Your tour includes everything that is specifically stated in the tour description. Breakfast (usually buffet) is usually provided daily; lunch and dinner will be provided only as stated in the tour description. Meals always include tea and coffee. Alcoholic beverages and mineral water are not included in meals, unless specifically noted. Visa fees are not included in tour prices.

Exeter International's Responsibility

Exeter International reserves the right, but is not obligated, to not accept or retain as a tour passenger any member whose condition or physical needs or conduct impede the operation of the tour or affect the rights, welfare, or enjoyment of the tour's other participants. A refund of the unused portion of the tours is the limit of Exeter International's liability if such a person is asked to leave the tour.

Exeter International acts only on behalf of hotels, restaurants, train lines, boat lines, its owners, operators or contractors (all herein called contractors) providing services in connection with Exeter International's tours. In the absence of negligence on Exeter International's part, Exeter International is not responsible for personal injury or property damage or loss arising out of the act or negligence of any direct air carrier, hotel or other person rendering any of the services or accommodations offered herein. The traveler agrees to the foregoing, and also agrees that Exeter International will not be or become liable or responsible for any loss, default, or injury of any person, company, or other legal entity engaged to supply the same. Exeter International accepts no responsibility for losses or expenses due to delays or changes in air or other services, sickness, weather, strikes, hotel overbooking, social and labor unrest, terrorist activities, war, quarantine, or any other causes, actions or omissions, or conditions over which it has no control.

Additional Terms

Venue for all claims or disputes shall be exclusively in Hillsborough County, Florida, whose Courts, using Florida Law, shall have exclusive jurisdiction. Damage claims against Exeter International shall be limited to the value of the particular item in dispute and not for any incidental, consequential, or special damages. Exeter International assumes responsibility for representations it makes, but not for those made by others and including, but not limited to, any employee of Exeter International or independent travel agent. Payment for reservations on any Exeter International tour shall constitute consent to all the provisions in the General Information and Conditions published herein and is binding on all tour and travel participants.

All tour prices include the cost of planning and operations and are based on the tariffs, fuel costs and Exchange rates in effect November 1, 2017 and are subject to change without notice at any time prior to payment in full of tour services.

Exeter International, Inc. is a Florida corporation, licensed, registered and bonded in the State of Florida for the sale of travel products and services.

I HAVE READ THE TERMS AND CONDITIONS ABOVE AND UNDERSTAND AND AGREE WITH THEM COMPLETELY.

Signature: _____

Printed Name: _____

Street Address: _____

City, State, Zip: _____

Phone Number: _____

Date: _____

Exeter International

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