



Exeter International Terms & Conditions 2019

Visas & Passports

Russia requires visas of most visitors, including citizens of the United States, Mexico, Canada and Australia. Exeter International will arrange for the invitation required for a visa upon booking. Each traveler will be responsible for all additional required documentation. This varies by country but generally includes a passport photo, a completed visa form, photo copy of the information pages of his/her passport, and the visa processing fee. If the traveler would like, Exeter International will obtain all visas at additional cost. Each traveler is responsible for his/her own passport, which must be valid for at least six (6) months after the completion of the participant's tour. The passport must also have at least one completely empty visa page. Exeter International is not responsible for the refusal of a visa to any traveler by any consulate. In the event of visa refusal, any and all expenses/cancellation fees shall be borne by the traveler.

Payment Policies - Deposit Requirements

Small Group Tours

Deposits of 25% of the total program cost, for group tours are accepted on a first-come, first-serve basis and are non-refundable and nontransferable. We will hold your reservation for one week after you book your tour without a deposit. Some special programs (cruises and trains) may have different deposit policies.

Independent Programs

A 25% or \$250 per person (whichever is greater) non-refundable deposit is required to confirm an independent travel program. No Services are confirmed prior to deposit being received.

Payment Policies – Final Payment

Final payment is due 60 days prior to the commencement of travel. If final payment is not received 60 days prior to departure, your reservation will automatically be canceled. Some special programs (cruises and trains) may have different final payment policies.

Prices and Services

All taxes are included in program prices.

Payments

Payments must be made in Tampa, FL to Exeter International at least eight weeks prior to departure and are accepted by check, cash or credit card. We accept Visa, MasterCard, American Express, and Discover Card for credit card payment. Please note that payment for any services a traveler wishes to add once travel commences must be made in United States Dollars to the Exeter International local representative. We cannot accept personal checks or travelers checks overseas.

Hotels

The tour cost assumes double occupancy in all hotels. Single supplements will be calculated based on exact dates of travel. We reserve the right to substitute hotels of equal or superior quality.

Transfers & Vehicles

Exeter International will supply its travelers with personal transportation to and from all train stations, airports and ports, as described in the tour description. Baggage assistance is included for one piece of luggage per person, but tour participants should be prepared to handle their own bags at certain times during the tour. Please read carefully the Exeter International Travel Tips publication. **We cannot guarantee air-conditioned vehicles in some cities. Touring and transfers will be by regular 4 passenger cars unless you have specifically ordered a luxury car for your tour.**

Scheduling

Please note that due to circumstances beyond the control of Exeter International, the tour may not be deliverable exactly as described (i.e. theater scheduling, hotel occupancy, etc.), BUT Exeter International will substitute scheduled or advertised events, hotels, and restaurants with alternatives of equal or greater value and quality. All hotels, restaurant and airline space is subject to their management's approval. Exeter International will make every effort to guarantee this package as is, but conditions will sometimes mandate minor changes to the program. Reservations are nontransferable.

Expedited Services

Expedited Bookings

All bookings confirmed less than six weeks before departure will require expedited procedures. The cost for expedited bookings is \$250 per booking.

Expedited Documents

If final travel documents are required more than four (4) weeks in advance of the departure date, a \$50 expedited documents fee applies to the booking. If overnight delivery of documents is required at any time, a fee of \$35 will be applied to the booking.

Itinerary Changes

Once a group or individual travel itinerary has been confirmed, an amendment fee of \$100 per revision will be charged. The traveler will also be responsible for any additional expenses that may be incurred due to a voluntary itinerary change.

Cancellation Policies

All deposits are non-refundable.

More than 60 days prior to departure: Deposit is nonrefundable

60 days to 15 days prior to departure: 50% cancellation fee

14 days or less prior to departure: 100% cancellation fee

Cancellation Policies – Special Hotels

Reservations made at Russian countryside, Lapland, hotels during special events and holidays and some special countryside hotels are nonrefundable within 30 days of departure. This will be advised to you during the booking process.

Travelers are liable for airline and hotel cancellation fees as stated in their agreements. For all cruise and train bookings, please refer to the cancellation policies outlined in the specific Terms & Conditions for that program. All cancellations must be received in writing. If Exeter International must cancel your trip, you will be fully refunded.

Guaranteed Departures and Small Groups

All Exeter International tours are guaranteed departures unless specifically noted with a minimum group size in the tour description. In small groups (less than 10 guests), the guides will act as the tour managers in each of the cities. For all groups larger than 10 guests a tour manager will meet the group upon arrival in the first city of the tour and travel with this group throughout the duration of the tour. Certain events and meals may be changed slightly for small groups, as described in the brochure.

No Smoking

For the enjoyment of all passengers, smoking is not allowed on Exeter International buses and cars or while the group is together on tour or at meals.

Insurance

Exeter International highly recommends that you purchase travel insurance for your trip. This may be purchased directly through Exeter International or through your travel agent.

What is included

Your tour includes everything that is specifically stated in the tour description. Breakfast (usually buffet) is usually provided daily; lunch and dinner will be provided only as stated in the tour description. Meals always include tea and coffee. Alcoholic beverages and mineral water are not included in meals, unless specifically noted. Visa fees are not included in tour prices.

Exeter International's Responsibility

Exeter International reserves the right, but is not obligated, to not accept or retain as a tour passenger any member whose condition or physical needs or conduct impede the operation of the tour or affect the rights, welfare, or enjoyment of the tour's other participants. A refund of the unused portion of the tours is the limit of Exeter International's liability if such a person is asked to leave the tour.

Exeter International acts only on behalf of hotels, restaurants, train lines, boat lines, its owners, operators or contractors (all herein called contractors) providing services in connection with Exeter International's tours. In the absence of negligence on Exeter International's part, Exeter International is not responsible for personal injury or property damage or loss arising out of the act or negligence of any direct air carrier, hotel or other person rendering any of the services or accommodations offered herein. The traveler agrees to the foregoing, and also agrees that Exeter International will not be or become liable or responsible for any loss, default, or injury of any person, company, or other legal entity engaged to supply the same. Exeter International accepts no responsibility for losses or expenses due to delays or changes in air or other services, sickness, weather, strikes, hotel overbooking, social and labor unrest, terrorist activities, war, quarantine, or any other causes, actions or omissions, or conditions over which it has no control.

Additional Terms

Venue for all claims or disputes shall be exclusively in Hillsborough County, Florida, whose Courts, using Florida Law, shall have exclusive jurisdiction. Damage claims against Exeter International shall be limited to the value of the particular item in dispute and not for any incidental, consequential, or special damages. Exeter International assumes responsibility for representations it makes, but not for those made by others and including, but not limited to, any employee of Exeter International or independent travel agent. Payment for reservations on any Exeter International tour shall constitute consent to all the provisions in the General Information and Conditions published herein and is binding on all tour and travel participants.

All tour prices include the cost of planning and operations and are based on the tariffs, fuel costs and exchange rates in effect January 1, 2019 and are subject to change without notice at any time prior to payment in full of tour services.

Exeter International, Inc. is a Florida corporation, licensed, registered and bonded in the State of Florida for the sale of travel products and services.

I HAVE READ THE TERMS AND CONDITIONS ABOVE AND UNDERSTAND AND AGREE WITH THEM COMPLETELY.

Signature: _____

Printed Name: _____

Street Address: _____

City, State, Zip: _____

Phone Number: _____

Date: _____

Exeter International
111 South Dakota Avenue, Tampa, FL 33606
Phone: (800) 633-1008 or (813) 251-5355 | Fax: (813) 251-6685
www.exeterinternational.com